

Camera Website FAQ's

How do I set the flash mode?

Press the “enter” button to toggle flash modes while in the picture taking mode. The flash icon will change in the lower left hand corner.

How do I navigate the menus?

- Press “mode” to toggle quantity, timer, video mode, or 3 photo function.
- Press “mode” then “enter” to toggle quality, USB, and 50/60hz modes. Use the up or down buttons to select specific quality, USB or 50/60hz settings.

I replaced my batteries and I lost all my pictures. What happened?

If dead battery replacement takes longer than four minutes you run the risk of losing saved photos in the internal memory. Photos saved to an external SD card should be fine.

Note: Remember to turn your camera off after use to save battery life and pictures.

How do I install the software?

You must use a Windows® based system with the following requirements:

- CPU: Pentium III 800MHz or higher
- Memory: 128MB or higher
- OS: Win98SE/2000/ME/XP
- Space: At least 80MB free
- CD-ROM
- One USB 1.1 port

IMPORTANT: INSTALL THE SOFTWARE AND DRIVER BEFORE CONNECTING THE CAMERA TO YOUR COMPUTER.

- Photo2Album – Insert the CD-ROM into your computer's CD player. The Installation Screen will automatically launch. Follow the on-screen instructions to complete the installation. To learn more or upgrade the bundle, please visit www.photo2album.com
- PC Cam Driver – Double click the “My Computer” icon then the CD-ROM icon. Find and open the “PC Cam Driver” folder. Double click the “EZCam_public_WHOL_050112V1.3.0.2.exe file. Follow the on-screen instructions to complete the installation. The webcam function on your camera

will not operate if this driver is not installed.

What are the 50hz or 60hz icons in my camera settings? Or what mode should I use for photos taken under fluorescent lighting?

Due to differences in color temperature from lighting sources, 50hz is best suited for photos taken under fluorescent lighting. 60hz is ideal for nearly everything else.

To change the 50/60hz setting:

1. Turn camera on
2. Press "Mode"
3. Press "Enter"
4. Press "Mode" 3 times or until toggled to 50/60 icon
5. Press "Up" or "Down" until toggled to desired setting
6. Press "Enter"

I can't get the webcam feature to work. Help!

- The PC Driver on the cd-rom must be installed. Follow instructions in the included booklet or in the "Installing Software" FAQ.
- Set your camera to webcam mode.
 1. Turn camera on
 2. Press mode twice
 3. Press enter
 4. Press mode twice
 5. Press down once or until webcam icon appears
 6. Insert USB cable into computer and camera
 7. Go to "My computer" and click on the camera icon to verify
 8. Use your favorite video chat software

Note: Software only works on a Windows® based system

My memory is full. What do I do?

- Insert an SD memory card for additional memory.
- Save pictures to your computer and then delete same pictures from the internal memory.

To delete one image or video clip:

1. Press the DSC/Playback button
2. Press the UP or DOWN button to the unwanted image
3. Press the Enter/Set button to "Delete Now" page
4. Select OK by pressing the UP or DOWN button

5. Press Enter/Set to erase image or clip

To delete all images at once:

1. Press the DSC/Playback button
2. Press the Mode button to the Format page
3. Press UP or DOWN to enable format function
4. Press Enter/Set button to erase all images/clips.